

HOW WE MADE AN IMPACT IN 2020-21

Finding our way through the global pandemic provided many challenges to the MCCA team. Endless hours were spent re-working programs to better meet the needs of our Partners. Part of our learning process is driven by feedback from our Learners and Partners. Here are some encouraging words.

Testimonials:

- I felt you learned what she (Carmen Ferris) was teaching by watching her. To expand on that, while she was teaching the techniques she was using them. She created a connection; she was personal and included stories that connected to us and what she was teaching. It will make it easier to use what she taught because we got to see it in use. - *CSP Training*
- Kerry Mealey Holmes was exceptional as the leader of this program. The sharing circle at the beginning of each session was very positive and helped create a stronger bond between each participant. The topics covered are applicable in both work and personal lives. I would recommend the program to other leaders. – *7 Teachings: Guiding Principles in Leadership*
- Overall, it was a great session. I thought the pre-work case study of a 'real world' example was useful in the learning process. It was great to hear professionals in this area validate some of what I already do and provide me with new strategies to begin using right away! – *Customized Advanced Communication*
- This was probably one of the best ZOOM workshops I've been to. The facilitator (Kerry Mealey Holmes) was great at creating an environment virtually where everyone was heard and sharing. Very knowledgeable, great pace, the right amount of give and take. - *Management vs Leadership*
- Bruce Rose has done an amazing job as Executive Director preparing clear and well thought out policy, process and financial documents for Board member review. - *Partner*
- I found the course content and presentation very informative and interactive. The trainer (Lauren Carter) was so engaging and ensured we all had the opportunity to voice our opinions on subject matter. - *Email Communication*
- Another great event run by the MCCA team. During such a challenging year, they were able to deliver a virtual gala that truly supported my organization's goals with respect to individual recognition. The event was interactive for all attendees and more importantly **FUN** for all. - *MECCA 2020*
- We continue to receive a great return on investment with our partnership with MCCA. The level of engagement from the MCCA team is more than what we would have ever imagined. Very knowledgeable, great leadership and a strong work ethic. - *Partner*